

Terminals Manager



COMPANY: e2E SERVICES LTD.

JOB REF: RES.051

TYPE OF ROLE: PERMANENT

LOCATION: WELWYN GARDEN CITY, LONDON, WILTSHIRE (UK) (Hybrid working supported where possible)



Our Company

e2E has been at the forefront of innovation in the space sector, specialising in satellite communications, for two decades, offering to all our world-wide stakeholders unrivalled expertise to design, develop and operate state-of-the-art solutions and systems. Our portfolio of consultancy services and technology know-how covers the entire spectrum of any satellite communication project, from market opportunity sizing and end-user requirements down to ground network development and operations. To both commercial and defence related domains, we also offer unique modular and agile technology to enable a more user-friendly and accessible use of satellite communication resources.

Innovation and ingenuity are the guiding principles of anything we do for our customers. Working with e2E requires a high level of dedication and personal motivation, commitment and a drive to continually seek to strive to improve – and the results consistently achieved over the years, at both personal and team levels, are outstanding and make e2E a great place to work.

Job Description

As part of our expanding portfolio, we are looking for an individual that has excellent knowledge of satcom terminals and can apply this to change management in complex organisations and programmes. Initial work will be working with a major satcom provider as they transition to take on a major government programme. The team will be responsible for the engineering management and operational support for remote and deployable Satellite Terminals used to deliver communications services to UK military and government personnel. The set of Terminals is diverse and includes commercial land terminals accessing L, Ka and Ku Bands, military terminals (both maritime and land) accessing X Band and commercial maritime terminals.

Terminals Manager



Key Responsibilities

The Terminals Manager will provide Subject Matter Expertise for the domain of commercial and military satellite communication terminals and will be expected to:

- Take ownership of the Terminals Engineering activities outlined in the programme Transition Plan.
- Set out the terminal operations and maintenance activities required and how they will be carried out in collaboration with our customer.
- Deliver against the transition plan, with management reporting of progress to multiple stakeholders.
- Plan 'due diligence' activities and manage the team which includes Tier 2 suppliers.
- Use the current data to establish a Terminals Technical Repository, to provide a foundation to be developed during operations as part of continuous service improvement.
- Consolidate arrangements with Terminal OEMs providing 4th line support and for Post Design Services in operation as well as Tier 2 suppliers.
- Monitor the programme's service solution for any impact to terminals engineering and support.
- Consolidate the Terminals Strategy and establish Terminals and deployable asset certification standards.

Skills, Character and Experience

The candidate is expected to have strong organisational and team management skills and the technical knowledge and experience to conduct initial project work with our customer to effectively plan, monitor, supervise and deliver the mobilisation of the Terminals Engineering Group. The Terminals Engineering Group is one element of a wider engineering and operations organisation, and the candidate will need to work constructively with peers who are delivering mobilisation of the other parts of the consortium's organisation.

Essential

- At least 8 years of experience in satellite services and in particular satellite RF communications and terminals.
- Ability to engage productively with multi-disciplinary engineering teams during business change.
- Analytical skills to systematically plan and supervise evaluation of Terminals' and operational data.
- Experience of service operations support and engineering lifecycles.
- Well organised with the ability to multi-task.
- Collaborative mind-set and strong interpersonal skills.
- Critical thinking, communication, and relationship-building skills.
- Must be a UK national with UK SC Clearance or qualify for clearance.

Desirable

- University degree in Electrical/Mechanical Engineering, Computer Science or equivalent qualification.
- Ability to communicate at all levels of the business both internally and externally.

Agility in Communications



Terminals Manager

- Experience in programme planning, budgeting, risk management and strategy development.

Salary

- Attractive compensation package dependent on skills/experience.
- Growing list of Company benefits.
- By submitting your CV/application you are consenting to e2E Group using and storing information about you for monitoring purposes relating to your application of future employment. This information will only be used by e2E Group.

e2E Group is committed to achieving workforce diversity and welcome all applications irrespective of social and cultural background, age gender, disability, sexual orientation or religious belief.

