

## Capacity Management Engineer, Strategic Programmes



**COMPANY:** e2E SERVICES LTD.  
**JOB REF:** RES.070  
**TYPE OF ROLE:** PERMANENT  
**LOCATION:** WILTSHIRE (UK) (Possibility for some remote working)



### Our Company

e2E has been at the forefront of innovation in the space sector, specialising in satellite communications, for two decades, offering to all our world-wide stakeholders unrivalled expertise to design, develop and operate state-of-the-art solutions and systems. Our portfolio of consultancy services and technology know-how covers the entire spectrum of any satellite communication project, from market opportunity sizing and end-user requirements down to ground network development and operations. To both commercial and defence related domains, we also offer unique modular and agile technology to enable a more user-friendly and accessible use of satellite communication resources.

Innovation and ingenuity are the guiding principles of anything we do for our customers. Working with e2E requires a high level of dedication and personal motivation, commitment and a drive to continually seek to strive to improve – and the results consistently achieved over the years, at both personal and team levels, are outstanding and make e2E a great place to work.

### Job Description

Will be part of the team responsible for the management and operation of existing geostationary secure communications satellites owned by the UK government. The Capacity Management Engineer will be responsible for preparing for the transitioning of the SATCOM services from the Incumbent prior to the commencement of the operational phase of the programme. They will work closely with other teams in the “Mobilisation” phase of the contract, particularly: payload experts from the parallel Space Operations team, the Partner team responsible for IT systems and software support and the Partner responsible for the Service Operations teams.



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### Key Responsibilities

- Analyse current working processes of the incumbent service provider
- Analyse customer changes in the requirements that have emerged since the bid phase
- Perform due diligence on the existing equipment and systems to ensure they meet the customer requirements
- Generate new documentation for processes and procedures based on the new contract requirements and the results of the analysis of current processes
- Ensure critical working data and tools transition to the new IT operating environment on schedule
- Ensure all Capacity Management agreements are transitioned to the new contractual arrangements
- Preparation of Assurance Case reports to support overall system assurance prior to operational commencement
- Shadowing / auditing the incumbent and recording any anomalies with existing process / procedure
- Supports the Programme Team with ensuring the Mobilisation targets are met, in accordance with the programmes schedule and agreed set of deliverables
- To be responsible for health, safety and security of the project team in accordance with Inmarsat policies.
- To be aware of and comply with Company Standards of Conduct and all relevant statutory requirements
- To carry out any other reasonable management request.

### Skills, Character and Experience

#### Essential

- 5-10 years' experience in satellite capacity management role, or similar field
- University degree in Electrical/Mechanical Engineering, Computer Science or equivalent qualification.
- Experience in Response to Stress situations within satellite communications environment
- Relevant experience in an operations environment including knowledge of spectrum monitoring equipment
- Ability to communicate at all levels of the business both internally and externally with Customers
- Excellent analytical skills resulting in clear and concise explanations of observations, problems or anomalies
- Collaborative mind-set and strong interpersonal skills
- Critical thinking, communication, and relationship-building skills
- Must be able to achieve SC & DV Clearance
- Must be a UK national



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### Salary

- Attractive compensation package dependent on skills/experience.
- Growing list of Company benefits.
- By submitting your CV/application you are consenting to e2E Group using and storing information about you for monitoring purposes relating to your application of future employment. This information will only be used by e2E Group.

e2E Group is committed to achieving workforce diversity and welcome all applications irrespective of social and cultural background, age gender, disability, sexual orientation or religious belief.

